



HVAC Service Technician

North American Mechanical, Inc. (NAMI) is seeking to fill a HVAC Service Technician position to perform service/repair related activities on equipment associated with heating, ventilation and air-conditioning of commercial buildings. This includes general preventative maintenance and repairs on HVAC equipment, warranty work, service calls, emergency service, time/material work, service retrofit projects, and while providing quality customer assurance.

Responsibilities include:

- Perform service and repair work on commercial heating, ventilation and air-conditioning systems. Including but not limited to boilers, air-handling equipment, chilled water systems, hot water systems, DX systems, exhaust systems and other HVAC equipment
- Perform routine maintenance on heating, ventilation and air-conditioning systems.
- Troubleshoot and repair of HVAC components and parts.
- Promote North American Mechanical, Inc., services to customers via ongoing customer interactions, communications, assurance and support.
- Prepare pertinent information/ written documentation for invoice processing by the office personnel including work reports, time spent on job and parts used.
- Responsible for customer satisfaction and new customer development in dealing with the services offered by NAMI Service Department.
- Build and maintain solid professional working relations with clients, vendors, outside professionals, and all others contacted on behalf of the organization.

The right candidate must have:

- Full understanding of HVAC systems, operation and maintenance requirements.
- Minimum of an Associate's Degree or experience in HVAC mechanical systems.
- EPA certified in refrigerant recovery required.

A career at North American Mechanical – Comfort Systems USA means being part of a team and being proud of it! It means working safely and exceeding customer expectations. It means learning and growing your career, while striving for excellence, both personally and professionally. We offer an environment centered on care for our people and our customers and a full benefits slate including medical, dental, vision, life, 401 K, paid holidays & vacation as well as paid training and year-end bonus potential.

Equal Employment Opportunity/Affirmative Action Employer

Quality People. Building Solutions.SM